

## THURNCOURT COMMUNITY MEETING

MONDAY, 4 FEBRUARY 2019

Thurnby Lodge Youth and Community Centre, Thurncourt Road, Leicester LE5  
2NG

Councillor Aldred: Chair

<b>NO</b>	<b><u>ITEM</u></b>	<b><u>ACTION REQUESTED AT MEETING</u></b>
11.	<b>INTRODUCTIONS &amp; APOLOGIES FOR ABSENCE</b>	<p>Councillor Aldred as Chair, welcomed everyone to the meeting and introductions were given.</p> <p>An apology for absence was received from Nicole Powell, the City Warden.</p> <p>The Chair explained that the meeting scheduled for 8 October 2018 had been cancelled but she had carried out a patch walk in the ward with the Police and officers from the Highways department.</p>
12.	<b>ACTION LOG</b>	<p>The Action Log of the previous meeting held 18 June 2018 was noted.</p> <p>Attendees were asked to note an update from Lee Warner, Head of Neighbourhood Services as follows:</p> <p>The Action Log of the previous meeting held on 18 June 2018 requested that concerns expressed regarding the ward fund budget process be fed back to Senior Officers. Officers have undertaken a review of ward funding applications and awards for Thurncourt ward and are clear that funding bids are received and processed in line with procedure. Decision-making around applications is robust, and auditing of allocated monies and reporting of the ward budget position is in line with Council expectations.</p>
13.	<b>COUNCILLORS FEEDBACK</b>	<p>The Chair reported that she had been dealing with numerous issues in the Thurncourt ward and had been extremely busy with constituency work. Attendees heard that the Chair held surgeries every week on Tuesday mornings in the Thurnby Lodge Youth and Community Centre.</p> <p>Attendees heard that work to install the play equipment on the park had commenced.</p>
14.	<b>LOCAL POLICING</b>	<p>Attendees were asked to note an update on local</p>

	<p><b>UPDATE</b></p>	<p>policing from Sgt 1974 Kev Mistry. A printed copy of the update was circulated at the meeting and is attached to the back of this Action Log.</p> <p>A concern was raised that other Police forces were being pro-active in their work while Leicester had a reactive approach.</p> <p>An attendee asked if the local Neighbourhood Watch scheme in Thurnby Lodge could be improved. Sgt Mistry said that there was an officer who was the single point of contact for Neighbourhood Watch, and he would contact that officer to progress this request.</p> <p>The meeting heard that there was an ongoing problem with number plates being stolen from vehicles and then affixed to stolen cars. Sgt Mistry said that the Police would be holding a Number Plate Screws Event in the Tesco Car park to fit special screws to number plates to prevent this happening. The date for this event was still to be confirmed.</p> <p>In relation to a concern raised regarding anti-social behaviour from youths, Sgt Mistry explained that there were issues relating to Hamilton Academy and the Police were working with them. Many of the youths committing the anti-social behaviour were from Council and Housing Association homes and the Police were working with Housing and the Crime and Anti-Social Behaviour Unit (CrASBU) to tackle the problem.</p>
<p><b>15.</b></p>	<p><b>HOUSING ISSUES</b></p>	<p>Attendees were asked to note an update from Marlene Blake, Neighbourhood Housing Team Leader. Points made included the following:</p> <ul style="list-style-type: none"> <li>• Further to the previous discussion regarding anti-social behaviour, Marlene said that families involved with nuisance applied across all wards. In Thurncourt, most of the culprits were social housing tenants and CrASBU had been actively working with the Police and Housing officers and the partnership working had been successful.</li> <li>• Amongst other projects, £10k had been allocated to provide dropped kerbs to tenants. The Service did not have the available funds to pay for the hard standing and tenants would need to provide this themselves. Marlene asked people to let her know if they were interested in applying for funding for a</li> </ul>

		<p>dropped kerb. <b>Action:</b> Residents.</p> <ul style="list-style-type: none"> <li>• A concern was raised that tenants may not be able to carry out certain work in preparation for having repairs carried out in their home; for example, an elderly person might not be able to clear a room prior to having floor boards replaced. Marlene responded that the Council had a duty regarding repairs but could not clear a room. A voluntary organisation might be able to assist with this if a family member or friend could not help.</li> </ul>
16.	<b>HIGHWAYS ISSUES</b>	<p>Attendees were asked to note an update from Rupert Bedder, Highways Network Asset Manager:</p> <ul style="list-style-type: none"> <li>• Following the patch walk that took place in October, improvements had been made to the lighting on the Colthurst Way footpath. The Chair explained that the improved lighting was needed by the Boys' Club because there was no light column there and it was very dark. Rupert agreed to talk with Street Lighting and ask PC Steve Base to go out with an officer from Street Lighting to make sure of the correct location. <b>Action:</b> Rupert Bedder to contact Street Lighting.</li> <li>• A resident requested an additional lighting column on Eddystone Road and Rupert responded that this could be considered at the request of the Ward Councillors.</li> <li>• An attendee said that she had heard that a new development was proposed on Rosshill Crescent and expressed concerns about the impact on parking, because it was already a significant problem on Weaver Road. Rupert responded that when a planning application was submitted, Highways considered any parking and traffic issues and he would report that concern to them. <b>Action:</b> Rupert Bedder to report concern to Highways.</li> <li>• Concerns were expressed about the state of the road surface on Scruptoft Lane. Rupert responded that it was recognised that the road was in a poor state and it had been put forward for improvement work, however the Council had limited funds. In response to a question, Rupert added that there were no plans yet for Scruptoft Lane, but the intention was to use some development money to</li> </ul>

		<p>pay for the work.</p> <ul style="list-style-type: none"> <li>Concerns were expressed about the need for traffic calming on Thurncourt Road and an urgent need for a crossing by Bowhill Grove and Scruptoft Lane. A request was also made for the Police to carry out speed checks on Scruptoft Lane. The Chair commented that this had been raised before and she had submitted several requests for this work to be carried out. Rupert said a crossing on Scruptoft Lane by Brook Road was on the priority list. The Chair asked Rupert to tell Highways officers that she wanted an urgent meeting with the Highways and the City Mayor. <b>Action:</b> Rupert to convey the message to the appropriate Highways officer.</li> <li>A concern was raised about parking problems outside schools and an attendee suggested that there should be 'No Stopping' areas outside schools which would be operational at certain times. Rupert explained that legislation was needed for such Red Routes.</li> </ul>
17.	<b>LEICESTER ADULT SKILLS AND LEARNING SERVICE</b>	<p>Attendees were asked to note an update from Anna Parr, Adult Skills and Learning Service. Points made included the following:</p> <ul style="list-style-type: none"> <li>The service operated from the old library on Belvoir Street.</li> <li>There was a range of courses on offer, including skills for work and English as a Second Language (ESOL). Some of these courses could be accessed for free.</li> <li>There were also learning for leisure courses, where participants paid £1.80 per hour.</li> <li>The service also held daily drop in surgeries and sessions in the Customer Service Centre.</li> <li>They were keen to get out into the community and wanted people to put forward ideas as to what they would like the service to offer.</li> </ul> <p>Anna explained that unfortunately the service did not have the available funding to offer creche facilities.</p>
18.	<b>CITY WARDEN</b>	<p>A City Warden service leaflet for the Thurncourt ward was circulated in the absence of the City Warden.</p>

<p><b>19.</b></p>	<p><b>WARD COMMUNITY BUDGET</b></p>	<p>Attendees were asked to note an update on the Community Meeting budget and heard that since the previous meeting, 14 applications had been supported:</p> <p>Tuesday Night Bingo - £500 towards the running of the group.</p> <p>Thurnby Community Association - £3000 for a Christmas Fun Day.</p> <p>Humberstone and Hamilton Seabrook - £150 for a trip to London to see a show staged on a boat at the Docks.</p> <p>Parks and Open Spaces - £500 to open up views into Willow Brook Park.</p> <p>Thurncourt Ward Councillors - £500 for Christmas lights for Thurncourt.</p> <p>Thurnby Rangers Football Club - £600 for new football kits for the First Team.</p> <p>Thurnby Community Association - £990 for a coach trip for local groups to go to Skegness and Ingoldmells.</p> <p>Thurnby Community Association - £3000 for a Summer Community Funday.</p> <p>Salt of the Earth - £350 for a community garden party.</p> <p>Christchurch Parish Hall - £ 2500 to refurbish the hall.</p> <p>The Pop in Café - £80 for a gazebo.</p> <p>Thurnby Lodge Anti-Litter Group - £250 to target litter hotspots, focussing initially on Thurncourt Road.</p> <p>My Word Poetry Writers' Group - £130 to publish an anthology of work.</p> <p>The 55<sup>th</sup> - £450 for the installation of warm air hand driers.</p> <p>A balance of £2950 remained in the budget and nine applications were going through the assessment process.</p>
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		The meeting heard that any unspent money in the community meeting budget for 2018/19, would not be carried forward to the new financial year.
<b>20.</b>	<b>ANY OTHER BUSINESS</b>	<p>A request was made for benches to be installed on the Ocean Road green space between the bridge and the shops.</p> <p>A concern was also raised that the earthworks by the footbridge on the Ocean Road green space needed attention.</p>
<b>21.</b>	<b>CLOSE OF MEETING</b>	The Chair closed the meeting at 7.40pm.

# Minute Item 14

NOT PROTECTIVELY MARKED

## Thurncourt Ward Police stats

### Staff

Sgt. 1974 Kev Mistry

PC 4031 Steve Base

PC 4458 Sarah George

PCSO 6083 Lee Williams

PCSO 6092 Danny Burton

### Current beat priorities

- Reduce disorderly behaviour at the Stirrup Cup pub, on Thurncourt Road – particularly on Friday and Saturday nights. Owners of the pub are assisting police and an increased police presence appears to have cut the number of incidents there;
- Tackle vehicle crime – particularly during the hours of darkness. Various tactics are being utilised and offenders have been arrested. This appears to have reduced vehicle crime thus far in 2019;
- Cut anti-social behaviour at the site of the old Mayflower pub. The building is derelict and awaiting demolition. Youths have been entering the building and smashing items within. Police are in contact with the owner of the building and he will be re-boarding in the next few days.

### Crime statistics for Oct 1<sup>st</sup> – Dec 31<sup>st</sup> 2018 (previous period July 1<sup>st</sup> – September 30<sup>th</sup>)

Burglary dwelling – 15 (up 6 from previous period)

Burglary non-dwelling – 4 (up 1 from previous period)

Robbery – 3 (up 1 from previous period)

Vehicle crime – 24 (up 2 from previous period):

- Theft of motor vehicle – 3 (down 3 from previous period)
- Theft from motor vehicle – 18 (up 6 from previous period)
- Damage to motor vehicle – 3 (down 1 from previous period)





# Minute Item 18

## Household Waste Recycling Centres

If you have access to a vehicle please use our Household Waste Recycling Centres to recycle and dispose of your household waste, located at:

**Freemen's Common\*,  
on Islington Street, LE2 7SQ**

**Gypsum Close, off Lewisher Road,  
Leicester LE4 9AB**

**Both sites are open from 8am to 8pm (April to October)  
8am to 6pm (November to March)**

Centres are shut on December 25th/26th and January 1st and close early on  
December 24th/31st

If you have a van/trailer over 1.4m long you are only allowed to visit the Gypsum  
Close Centre and you must obtain a **permit** first which you can request on-line at  
**leicester.gov.uk/recycling** or by calling **0116 454 6750**.

Items you can recycle include:



- \* No vans or trailers over 1.4m long will be allowed into the centre at Freemen's Common, unless disposing of asbestos with a permit. They must use Gypsum Close only.
- \*\* Only cement bonded asbestos which has been double wrapped in plastic will be accepted at Freemen's Common Household Waste Recycling Centre. Disposal of asbestos must be booked in advance on 0116 454 6750.
- \*\*\* Household and garden chemicals will only be accepted at Freemen's Common.

The new centre at Gypsum Close offers residents improved recycling and waste facilities as well as trade waste facilities. There is also a reuse shop run by our charitable partner LOROS where you can donate & buy items.

**Trade Waste can only be accepted at Gypsum Close for a charge.  
Please visit [leicester.gov.uk/tradewaste](http://leicester.gov.uk/tradewaste)**

**For further information on how to recycle in Leicester  
call 0116 454 1002 or visit [leicester.gov.uk/recycling](http://leicester.gov.uk/recycling)**



# CITY WARDEN SERVICE

**NICOLE POWELL**



**Ward Meeting  
Monday 04/02/19**

Email: [city.warden@leicester.gov.uk](mailto:city.warden@leicester.gov.uk)  
Website: [www.leicester.gov.uk](http://www.leicester.gov.uk)

Facebook: Leicester City Wardens  
Twitter: City Wardens

**City Wardens**  
Phoenix House  
1 King Street  
Leicester,  
LE1 6RN

**These are the main issues that the  
City Wardens can help with:**

- Educating the public and raising awareness of environmental crimes

## **ENFORCEMENT ISSUES:**

- Littering
- Dog fouling & Dog Control Orders
  - Bins on the street (domestic and commercial)
- Free distribution of printed material
  - Fly posting
  - Small scale fly tipping
  - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
  - Street litter control notices
    - Skips & Scaffolding
    - Spitting
  - Rubbish on private land

**THURNYCOURT WARD**



**CITY WARDENS WORKING WITH YOU TO IMPROVE THE CITY'S ENVIRONMENT**

# CITY WARDEN SERVICE UPDATE

Since the last meeting the table below shows some of the issues I have been dealing with .

<b>Customer Complaints</b>	<b>FLY TIPS</b>	<b>CPW</b>	<b>PRIVATE LAND</b>	<b>OTHER REQUEST</b>
12	6	8	2	4

## RUBBISH ON PRIVATE LAND

Rubbish on Private Land continues to be an issue in Thurncourt. The process to remove waste from private land takes a much longer period of time.

Community Protection Warnings have been issued and are very effective. Please use the Services that Leicester City Council provide to remove unwanted waste .

## DOG FOULING

Reports of dog fouling have declined recently. Stencils have been sprayed around Thurncourt area more streets are to be completed when the weather improves.

PLEASE USE THE LOVE LEICESTER APP to report the dog fouling for removal.

A Dog Fouling PROJECT is being arranged in the area around April/May 2019

## DEPOSITS ON THE HIGHWAY

Please be aware if you are having any work done to your properties all building materials being delivered and left on the highway need a licence from Leicester City Council. All skips must have a licence as well even for 24 hours .

## ILLEGALLY BONFIRES 2018

Working along side other agencies Housing, Cleansing Team, Fire Services, Police and Cllr Aldred there was no illegally Bonfires in Thurncourt Ward . Residents in the Sunbury Green area were very grateful for all work carried out in area

PLEASE CHECK WHERE AND WHEN BONFIRE EVENTS CAN TAKE PLACE.

## Litter picking volunteers needed

Thank you for all your work over the last three months and please keep up the good work. Please contact the group for more details.

**If you have any issues that you would like to report then please speak to the City Wardens**



## Advice for residents

**Householders are legally responsible for all household waste produced on their property. Most household waste can be disposed of in your wheeled bins or bags.**

If you need to dispose of large items such as sofas, fridges or building materials, there are several ways to do this legally:

- Take large items to your council-run tip. Find out opening times and days online.
- Consider hiring a skip. They can be value for money and you don't need a permit if they are stored on your property.
- Your council can dispose of your large waste items as part of the bulky waste collection service.
- You can subscribe to a garden waste collection for an annual fee.

Find out more at [www.lesswaste.org.uk](http://www.lesswaste.org.uk)



## Advice for businesses

**Under the Environmental Protection Act, every business has a duty of care when it comes to disposing of its waste. If you are not meeting your legal responsibilities it could result in a fine or imprisonment.**

Here are a few tips:

- It is a legal requirement for businesses to use a licensed waste carrier to remove their waste – check they are registered.
- If you are running a business from home you will still need to dispose of your waste correctly - you should not use your household waste collection.
- Provide a written description of your waste to the company collecting your waste.
- Keep a signed copy of your Waste Transfer Notes - you must keep these for 2 years.
- Take action if you think your waste is being mishandled by those who remove it – you could be fined if they are illegally fly-tipping this waste.

Many councils offer competitive and easy to use waste and recycling services for businesses such as business waste collections or trade waste sites, which will ensure you comply with the above requirements. Check with your local authority for more information.

Find out more by contacting your local council or visit [www.rightwasterightplace.com](http://www.rightwasterightplace.com)

